

28 Burrows Road St Peters - CAE Flight Training Centre - Complaints Register

No.	Date	Complainant	Issue	Cause	Resolution Date	Resolution
1	14/12/2023	Specialist Tunnel Excavations	Vibration felt in neighbouring commercial office.	Vibration caused by excavator tracking across existing slab during demolition.	14/12/2023	Observation of the demolition procedure. Operator instructed to track across slabs in low gear.
2	16/12/2023	Specialist Tunnel Excavations	Vibration felt in neighbouring commercial office.	Vibration due to demolition material hitting slab.	16/12/2023	Subcontractor instructed to lower sections of warehouse to floor with excavator.
3	18/12/2023	Specialist Tunnel Excavations	Vibration felt in neighbouring commercial office.	Vibration caused by slab removal with ripper attachment.	18/12/2023	Work stopped. An alternate methodology was deployed for slab removal (use of hammer attachment).
4	20/12/2023	Transurban	Petroleum odour in office building.	Odour from spoil around UST4,5,6 Tank excavation.	20/12/2023	Work stopped in that area. Excavation backfilled. Lime added to stockpile and fogmaster deodouriser used for future works. Council officer confirmed FDC's compliance with the RAP was appropriate.
5	2/02/2023	Specialist Tunnel Excavations	Vibration felt in neighbouring commercial office.	Vibration due to removing slab with ripper	2/02/2023	Work stopped. Different methodology deployed for slab removal (use of hammer).